

## PRESS RELEASE

8 March 2018

### Innovation

## Opening of two post offices at the Paris-Charles de Gaulle and Paris-Orly airports

**La Poste and Paris Aéroport are working together to open two innovative post offices so as to offer passengers and employees of the Paris airports new services in addition to the traditional offerings of postage and parcel pick-up.**



*The post office of the West terminal at Paris-Orly*

La Poste is revamping its range of services to respond to the specific needs of passengers passing through the airports.

A large space is now dedicated to self-service, with 24-hour access to terminals allowing millions of passengers, whether they're arriving or departing, to independently carry out several operations: buying stamps, dropping off regular or registered letters, purchasing ready-to-post envelopes and packages, Colissimo packages and stamps, having post redirected, depositing cheques or using an ATM (at Paris-Orly Airport).

This range of self-service offerings is enhanced by innovative complementary services available during opening hours: a private work or meeting space that can be rented on demand, a Peekspint terminal that allows customers to print postcards from personal photos, and a range of iconic La Poste merchandise, offering customers the opportunity to buy unique gifts. There is also a space dedicated to mobile phones, where customers can rent Wi-Fi boxes (Bienvenue Wi-Fi at Charles de Gaulle and Travel Wifi at Orly) and smartphones (Insid'r), buy "The Kase" phone accessories and connected objects for the home, and even take advantage of a key storage service.

An interactive digital screen also enables customers to access digital offers from Groupe La Poste, such as:

- Ordering personalised stamps
- Accessing the "Pro" portal to manage a company's daily activity
- Accessing the Digiposte electronic safe.

The range of offers will be regularly updated with services especially designed for travellers.

The creation of these two areas, which cater to the needs of passengers and employees, is the fruit of a collaboration between La Poste and Paris Aéroport.

La Poste is transforming its network and its physical presence to offer a range of services adapted to its customers' needs and patterns of use. The post offices at Paris-Orly and Paris-Charles de Gaulle symbolise La Poste's willingness to be as close to its customers as possible.

### **Useful information**

#### **At Paris-Orly**

West Terminal, Arrivals level

#### **At Paris-Charles de Gaulle**

Above the TGV railway station

Opening hours of the two post offices: 6 days a week from 8:30 am to 6:00 pm

### **About Groupe La Poste**

A state-owned public limited company, Le Groupe La Poste has five branches: Services-Mail-Parcels, La Banque Postale, La Poste Network, GeoPost, and Digital services. The Group is present in over 40 countries across four continents. Every day, the 17,000 points of contact that make up La Poste, France's top local commercial network, welcome 1.6 million customers. La Poste distributes 23.265 billion items per year worldwide (letters, publicity materials and packages), six days a week. Le Groupe La Poste achieved a turnover of 23.294 billion euros in 2016, 22.4% of which was abroad, and employs over 250,000 people. In its strategic plan "La Poste 2020: Conquering the Future", La Poste's goal is to increase the pace of its transformation by conquering new territories. La Poste aims to be the leading local services company close to its customers, available for everyone, everywhere, every day, and is committed to making people's lives easier.

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### **About Groupe ADP**

Groupe ADP develops and manages airports, including Paris-Charles de Gaulle, Paris-Orly and Paris-Le Bourget. In 2017, the group handled through its brand Paris Aéroport more than 101 million passengers and 2.3 million metric tonnes of freight and mail at Paris-Charles de Gaulle and Paris-Orly, and more than 127 million passengers in airports abroad through its subsidiary ADP International. Boasting an exceptional geographic location and a major catchment area, the Group is pursuing its strategy of adapting and modernizing its terminal facilities and upgrading quality of services; the group also intends to develop its retail and real estate businesses. In 2017, group revenue stood at €3,617 million and net income at €571 million.

Registered office: 1, rue de France, 93 290 Tremblay-en-France. Aéroports de Paris is a public limited company (Société Anonyme) with share capital of €296,881,806. Registered in the Bobigny Trade and Company Register under no. 552 016 628.

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