

## PRESS RELEASE

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# **Modernisation of Paris-Orly**

## Inauguration of the International Pier at the South Terminal

The transformation of this airport has reached a new milestone with the inauguration of the South Terminal's International Pier. This new 12,000 sq.m boarding area is dedicated to international traffic and long-haul flights to the French West Indies. It is able to accommodate 6 widebody aircraft or 12 mid-size widebody aircraft, as needed. Groupe ADP has invested approximately €90 million in this new building.

This new airport infrastructure, 180 metres in length, receives passengers on two levels: one for boarding and the other for disembarkation. Almost 80% of the South Terminal's international passengers will, thus, benefit from this new boarding area which will serve many airlines, including Aigle Azur, Air Algérie, Air Caraïbes, Corsair International, Cubana, Iranair, Pegasus Airlines, Royal Air Maroc, Rossiya Airlines, Transavia and Tunisair.

"The new Pier at the South Terminal is the perfect illustration of the new face of the airport. We launched a vast modernisation programme three years ago and this is set to run until 2020. Our challenge is two-fold. Firstly, to support the development of our airline customers, and long-haul traffic in particular, by offering welcoming, more modern and efficient terminals capable of accommodating widebody aircraft. Secondly, we must achieve world-class standards in terms of customer care, comfort and quality of service. We want passengers to enjoy their time in our terminals as much as possible", says **Franck Mereyde, Managing Director of Paris-Orly Airport**.

The commissioning of this Pier is part of the modernisation plan for Paris-Orly Airport, which has already seen the launch of a number of building projects over the past two years: the South and West Terminal esplanades and approaches were entirely redeveloped in 2014, and the construction of an 80,000 sq.m building to connect the South and West Terminals, due to be completed in 2019, was started in September 2015.



Interior view of the new Pier at the South Terminal, Paris-Orly ©ADP - Alain Le duc

## A new boarding area dedicated to international flights

The commissioning of this new departure lounge will enable the airport to better respond to the changes in traffic experienced over recent years, namely:

### a steady increase in passenger numbers:

In 2015, 29.6 million passengers travelled through the airport (+2.8% compared to 2014), while the number of aircraft movements remained stable (consistent with regulations capping the number of movements per year to 250,000). Paris-Orly Airport has also seen an increase in the number of passengers per aircraft (average passenger load factor); in 2015 this was 128 passengers per aircraft compared to an average of 114 passengers in 2009.

### increased internationalisation of traffic:

The proportion of domestic flights is falling, in favour of European and international flights, which accounted for more than 60% of total traffic in 2015. Passengers travelling on these medium- and long-haul flights arrive earlier and spend more time at the airport. It has therefore become necessary to adapt the airport accordingly and increase the size of the passenger reception areas.

The new Pier has the capacity to accommodate 1.9 million passengers per year. Built as a continuation of the International Hall A, it has been designed to offer passengers - once they have passed through security - the best conditions in which to wait for boarding.

So as to allow a large number of aircraft to be in contact with the terminal at any one time, this boarding area is equipped with 6 mixed, mid- or large-size widebody contact stands (5 newly created stands and 1 redeveloped stand). Eventually, the Pier will be able to accommodate **6 widebody or 12 mid-size widebody aircraft** at any one time, and, as such, maintain a high contact rate of 90%.

#### A modern, welcoming design and a smoother passenger flow

With the aim of presenting similar environments to passengers at our Paris airports, we have replicated the architectural codes of Hall M in Paris-Charles de Gaulle's Terminal 2E, recognised in the last two *Skytrax* ratings as one of the world's finest boarding areas. A contemporary design and the use of high-quality materials (marble, walnut, glass, etc.) create an atmosphere that is both modern and warm.

The high ceilings and simple shape of the building encourage a fluid and intuitive route for passengers. So as to keep signage (in French, English and Mandarin) to a minimum, signs are oversized and visible from afar.

All spaces are bathed in natural light thanks to the use of large bay windows and, for increased responsiveness, sensors continually monitor external light sources and regulate the intensity of the internal LED lighting.

The functions of the different zones are clearly recognisable: the carpeted seating areas where 950 seats await passengers; the bright, easy-to-spot boarding areas; and the shops and services areas, wide open to the passenger flows. Lastly, so as to allow a smooth flow through border control upon arrival, the number of desks has been increased from 10 to 18. The building is HQE (high environmental quality) certified and is heated entirely by the airport's geothermal plant.

#### Shops

- A 180 sq.m Exki bar/restaurant with views over the runway
- A 300 sq.m Perfume/Wine&Spirits/Tobacco shop
- An 80 sq.m Relay shop.



### A comprehensive range of complimentary services

- A children's play area
- Two PS4 game areas (football and racing) and two retrogaming arcade areas
- Two video and multimedia areas with tablets available for public use
- A workspace with device charging point
- Free access to a piano
- A landscaped, open-air smoking area.

#### New: babyLounge area

This is a free service available to families with young children. Aéroports de Paris wanted to offer parents a space in which their children could sleep before their flight. This room offers 4 cots for public use, away from the noise of the boarding area, and seating is provided for parents. Equipment to heat the baby's meal is also available, including a microwave, a bottle warmer and a sink for washing up.



Babyroom ©ADP - Alain Leduc.

Multimedia area ©ADP - Alain Leduc.

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Groupe ADP builds, develops and manages airports, including Paris-Charles de Gaulle, Paris-Orly and Paris-Le Bourget. In 2015, Aéroports de Paris handled more than 95 million passengers and 2.2 million metric tonnes of freight and mail at Paris-Charles de Gaulle and Paris-Orly, and more than 55 million passengers in airports abroad through its subsidiary ADP Management. Boasting an exceptional geographic location and a major catchment area, the Group is pursuing its strategy of adapting and modernising its terminal facilities and upgrading quality of services; the group also intends to develop its retail and real estate businesses. In 2015, Group revenue stood at €2,916 million and net income at €430 million.

#### Registered office: 291, boulevard Raspail, 75014 PARIS

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